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Street:							Fax:									
City:	State	State: Zip:														
Bill to add	lress if di	fferent fro	om above:								•					
	Type of Business:															
Resale Certificate # (Must include copy):  Name of purchaser:																
									Number							
Accounts Payable Contact: name or Email:  Invoice Email																
Preference: Mail																
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Name		Street		City/State Phone			Fax			Н			gh Credit			
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Of (Parent Co.): Name of Accounts Payable Mgr.:																
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CREDIT APPLICATION & AGREEMENT															
Name:								Pho	ne:						
Street:															
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Bill to address, if different from above:															
Resale Certificate # (Must include copy):									Турс	e of Bus	siness:				
Name of purchaser:									Number:						
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Firm is a: Proprietorship Partnership General Limited Corporation State:															
Business started:															
Firm is a: Branch Division Division Subsidiary															
Of (Parent Co.): Name of Accounts Payable Mgr.:															
Address:															
City:			State	»:		Zip:			Pho	one: (	)				



# TERMS AND CONDITIONS

### LATE PAYMENTS:

If for some reason payment is delayed, shipping may be delayed. After 30 days they may be halted. A finance charge of 1.5% per month will be added on any past due or unpaid balance. Customers with unsatisfactory payment history are subject to their credit privileges being revoked. If satisfactory payment is not arranged with Cadan Technologies, collection and/or legal proceedings will begin. Any collection or attorney fees incurred will be added to the overdue balance.

#### RETURNED CHECKS:

All returned checks will be charged a \$25.00 service charge. Any account that has a return check will automatically be placed on cashier's check COD for a minimum 6 months. After that time you must submit a new credit application.

## CREDIT MEMOS:

Customers may not take credit memos before Cadan Technologies has issued them. Checks for payment with debit memos deducted before we have issued credit will be considered short payments and may result in a credit hold situation.

### **REFUNDS:**

It is not our policy to issue refunds. We will be happy to exchange or replace items or issue a credit on your account. If there is a balance the credit memo will be applied to the oldest invoices.

### **CREDIT CARDS:**

Visa, MasterCard and Discover are accepted. We do not accept American Express.

# PERSONAL GUARANTEE:

A personal guarantee is another financing option you may want to consider. This option is often used when a company cannot demonstrate enough business assets to support the limit desired. A personal guarantee requires the owner or other principle of your company to pledge their personal assets as additional security to support the line of credit. In order for a personal guarantee to be accepted, we may require any of the following.

- 1. Completed personal guarantee form.
- 2. A signed copy of a current personal financial statement.

# **RETURN POLICY:**

All products must have a return merchandise authorization number (RMA). Product sent in without an RMA will be refused.

- 1. The RMA is only good for 2 weeks so the product must be returned within that period.
- 2. There will be a 25% restocking charge on all returned product. No returns accepted after 25 days.
- 3. All products returned for exchange must be in resell condition. (No physical damage, mishandling, misuse, illegal modifications, writing on the cartons, tape, labeling, asset tagging, etc.).
- 4. Any product that is damaged, abused, shows excessive use, or product missing accessories or packaging, or not in original carton will not receive credit and will be returned at your expense.
- 5. It is your responsibility to ensure that the product is packaged securely for shipping. Any cost that is incurred as a result of shipping damage or as a result of faulty packing, will be charged back to you.
- 6. If shipping insurance is required, it is your responsibility.
- 7. There will be no return authorization given for special order merchandise, unless an exception is provided by the manufacturer.
- 8. CPU's only have a 15-day warranty.

All warranties are the expressed liability of the original manufacturer.